Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	8648	(caller or customer or calling or subscriber or people) near4 (participat$5 or shar$3 or join$3 or contribut$5)	USPAT	OR	ON	2005/01/23 14:37
L2	1393	(Conversation or talk or survey or question) near4 (hold or queue or wait$)	USPAT	OR	ON	2005/01/23 14:39
L3	99	2 and 1	USPAT	OR	ON	2005/01/23 14:49
L4	12	1 same 2	USPAT	OR	ON	2005/01/23 15:23
L5	1	"5864872".pn.	USPAT	OR	ON	2005/01/23 15:24
L6	1	"5590188".pn.	USPAT	OR	ON	2005/01/23 15:25
L7	1	"5646988".pn.	USPAT	OR	ON	2005/01/23 15:33